



# Fired Up or Burned Out

Michael Lee Stallard

1. Michael emphasizes the importance of workplace connections and engagement. How would you rate the importance of these factors to success on the bottom line?
2. How would you define a “connection culture”? How does this compare to the culture in your organization?
3. Michael claims that people need to be connected to other co-workers, the organization and the work they do in order to be fully engaged. Do you agree? Why or why not?
4. Vitamin C for increasing performance could be “connection”. How could this Café community be a dose of “vitamin C”?
5. Michael uses the rock group U2 as a good example of Vision, Value and Voice. Thinking about that example, how does your team stack up?
6. Research shows that lack of relationship excellence can sabotage task excellence. Do you agree? How does the story of the Bulls basketball team demonstrate this?
7. Knowledge flow helps decision makers make better decisions. How do you encourage this in your organization? Share examples.
8. Could a Knowledge Flow Session benefit your organization? How would you implement this idea?
9. Do you recruit and promote people into leadership positions based on their ability to create a connection culture?
10. How does Michael’s story of the Girl Scouts demonstrate the power of Vision, Values and Voice?

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